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| 1. Health care facilities provide all the following services *except* ​

|  |  |  |
| --- | --- | --- |
|   | a.  | ​ providing care for the sick and injured. |
|   | b.  | ​ promoting immunity from disease and illness. |
|   | c.  | ​ providing education for health care workers. |
|   | d.  | ​ promoting research in the sciences of medicine and nursing. |

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| *ANSWER:* | b |

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| 2. ​ Acute care facilities provide care to individuals known as

|  |  |  |
| --- | --- | --- |
|   | a.  | ​ patients. |
|   | b.  | ​ residents. |
|   | c.  | ​ clients. |
|   | d.  | ​ patrons. |

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| *ANSWER:* | a |

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| 3. ​ Long-term care facilities provide

|  |  |  |
| --- | --- | --- |
|   | a.  | ​ trauma care to acutely ill individuals. |
|   | b.  | ​ obstetrical care to mothers and infants. |
|   | c.  | ​ care for individuals who are undergoing surgery. |
|   | d.  | ​ services to persons with stable chronic illnesses. |

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| *ANSWER:* | d |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 4. ​The hospice supports

|  |  |  |
| --- | --- | --- |
|   | a.  | ​individuals who are having surgical procedures. |
|   | b.  | ​clients who have no financial resources. |
|   | c.  | ​terminally ill individuals and their families. |
|   | d.  | ​individuals who require psychiatric care. |

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| *ANSWER:* | c |

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| 5. ​Long-term acute care hospitals

|  |  |  |
| --- | --- | --- |
|   | a.  | ​are comparable to long-term care nursing facilities. |
|   | b.  | ​provide services to unstable, short-term patients. |
|   | c.  | ​accept patients with a good chance for improvement. |
|   | d.  | ​provide acute, complex care for terminally ill patients. |

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| *ANSWER:* | c |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 6. ​Magnet hospitals

|  |  |  |
| --- | --- | --- |
|   | a.  | ​recognize outstanding physician services. |
|   | b.  | ​recognize excellence in nursing care. |
|   | c.  | ​comprise about 30 percent of all facilities. |
|   | d.  | ​focus on negative outcomes of care. |

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| *ANSWER:* | b |

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| 7. ​Health care is financed by all of the following *except*

|  |  |  |
| --- | --- | --- |
|   | a.  | ​the Health Care Financing Association. |
|   | b.  | ​private insurance plans. |
|   | c.  | ​governmental programs. |
|   | d.  | ​health maintenance organizations. |

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| *ANSWER:* | a |

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| 8. ​Cost containment

|  |  |  |
| --- | --- | --- |
|   | a.  | ​is not a priority for the health care worker. |
|   | b.  | ​involves saving money from your paycheck. |
|   | c.  | ​requires workers to use costly supplies. |
|   | d.  | ​involves avoiding waste and minimizing expenses. |

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| *ANSWER:* | d |

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| 9. ​An important concern in health care is

|  |  |  |
| --- | --- | --- |
|   | a.  | ​preserving life at all costs. |
|   | b.  | ​withholding expensive care from the elderly. |
|   | c.  | ​maintaining and enhancing quality of life. |
|   | d.  | ​humanizing care only for young patients. |

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| *ANSWER:* | c |

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| 10. ​Medicare payment to the acute care facility is based on

|  |  |  |
| --- | --- | --- |
|   | a.  | ​the actual cost of providing care. |
|   | b.  | ​diagnosis related groups. |
|   | c.  | ​a rate equivalent to private insurance. |
|   | d.  | ​a uniform procedural payment scale. |

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| *ANSWER:* | b |

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| 11. ​A review and evaluation to ensure that the facility maintains acceptable standards of practice is a

|  |  |  |
| --- | --- | --- |
|   | a.  | ​survey. |
|   | b.  | ​license. |
|   | c.  | ​certification. |
|   | d.  | ​utilization review. |

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| *ANSWER:* | a |

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| 12. ​The governmental agency that protects the health and safety of employees is

|  |  |  |
| --- | --- | --- |
|   | a.  | ​TJC. |
|   | b.  | ​HCFA. |
|   | c.  | ​health department. |
|   | d.  | ​OSHA. |

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| *ANSWER:* | d |

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| 13. ​A written notice that informs the facility of violations of OSHA rules is a

|  |  |  |
| --- | --- | --- |
|   | a.  | ​citation. |
|   | b.  | ​survey. |
|   | c.  | ​certification. |
|   | d.  | ​review. |

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| *ANSWER:* | a |

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| 14. ​The purpose of the quality assurance (QA) committee is to

|  |  |  |
| --- | --- | --- |
|   | a.  | ​write deficiencies of the staff. |
|   | b.  | ​create a good paper trail. |
|   | c.  | ​identify and correct problems. |
|   | d.  | ​develop material safety data sheets. |

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| *ANSWER:* | c |

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| 15. ​A staff member who has received training to perform more than one kind of work is considered

|  |  |  |
| --- | --- | --- |
|   | a.  | ​patient-focused. |
|   | b.  | ​multiskilled. |
|   | c.  | ​transitional. |
|   | d.  | ​accredited. |

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| *ANSWER:* | b |

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| 16. ​Which of the following is an advantage of cross-training a nursing assistant?

|  |  |  |
| --- | --- | --- |
|   | a.  | ​Cross-trained nursing assistants can perform all health care skills. |
|   | b.  | ​Cross-trained nursing assistants can only perform specific tasks. |
|   | c.  | ​Cross-trained nursing assistants help reduce patient waiting time. |
|   | d.  | ​Cross-trained nursing assistants can make decisions for patients. |

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| *ANSWER:* | c |

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| 17. ​Why is employment of nursing assistants in the U.S. expected to grow by 20 percent by the year 2020?

|  |  |  |
| --- | --- | --- |
|   | a.  | ​Because the overall U.S. population is increasing. |
|   | b.  | ​Because the elderly population is increasing. |
|   | c.  | ​Because more people are expected to immigrate to the U.S. |
|   | d.  | ​Because of rapid advances in health care technologies. |

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| *ANSWER:* | b |

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| 18. ​Which of the following is not an example of preventive care?

|  |  |  |
| --- | --- | --- |
|   | a.  | ​Prenatal care |
|   | b.  | ​Annual physical examinations |
|   | c.  | ​Emergency treatment |
|   | d.  | ​ Immunizations |

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| *ANSWER:* | c |

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| 19. ​Which of the following individuals would be considered a health care consumer?

|  |  |  |
| --- | --- | --- |
|   | a.  | ​A hospital patient |
|   | b.  | ​A client receiving home care |
|   | c.  | ​A resident of a long-term care facility |
|   | d.  | ​All of the above |

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| *ANSWER:* | d |

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| 20. ​A patient who is experiencing a stroke has which type of condition?

|  |  |  |
| --- | --- | --- |
|   | a.  | ​Acute |
|   | b.  | ​Chronic |
|   | c.  | ​Orthopedic |
|   | d.  | ​Psychiatric |

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| *ANSWER:* | a |

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| 21. ​A long-term care facility would be most likely to provide care to a resident who has which of the following conditions?

|  |  |  |
| --- | --- | --- |
|   | a.  | ​Urinary tract infection |
|   | b.  | ​Allergies |
|   | c.  | ​Severe burns |
|   | d.  | ​Parkinson’s disease |

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| *ANSWER:* | d |

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| 22. ​In an assisted living facility (ALF), the majority of care is provided by

|  |  |  |
| --- | --- | --- |
|   | a.  | ​registered nurses. |
|   | b.  | ​medical assistants. |
|   | c.  | ​personal care assistants. |
|   | d.  | ​physicians. |

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| *ANSWER:* | c |

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| 23. ​What is the purpose of respite care?

|  |  |  |
| --- | --- | --- |
|   | a.  | ​To care for individuals with developmental disabilities |
|   | b.  | ​To assist with activities of daily living |
|   | c.  | ​To offer rehabilitative care following surgery |
|   | d.  | ​To allow a caregiver time off |

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| *ANSWER:* | d |

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| 24. ​Moving a patient between different care sites as a person's needs change is called a(n)

|  |  |  |
| --- | --- | --- |
|   | a.  | ​coordination. |
|   | b.  | ​restorative service. |
|   | c.  | ​transition. |
|   | d.  | ​patient-focus. |

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| --- | --- |
| *ANSWER:* | c |

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| 25. ​Which of the following is an example of a *specialized* service that is offered by a hospital?

|  |  |  |
| --- | --- | --- |
|   | a.  | ​Critical care |
|   | b.  | ​Pharmacy |
|   | c.  | ​Obstetrics |
|   | d.  | ​Post-anesthesia recovery |

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| *ANSWER:* | b |

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| 26. ​A catheter infection that a patient develops while hospitalized is considered a(n)

|  |  |  |
| --- | --- | --- |
|   | a.  | ​preventable event. |
|   | b.  | ​chronic illness. |
|   | c.  | ​trauma. |
|   | d.  | ​All of the above |

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| *ANSWER:* | b |

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| 27. ​Which of the following statements about Medicare is correct?

|  |  |  |
| --- | --- | --- |
|   | a.  | ​Medicare is a state-run government program. |
|   | b.  | ​Medicare pays a portion of health care costs for persons 65 years and over. |
|   | c.  | ​Medicare pays health care costs for pregnant women. |
|   | d.  | ​Medicare pays health care costs for individuals who fall into certain income categories. |

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| *ANSWER:* | b |

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| 28. ​One of the goals of the Affordable Care Act (ACA) is to

|  |  |  |
| --- | --- | --- |
|   | a.  | ​provide free health care to patients who enroll in medical research studies. |
|   | b.  | ​pay for the health care of dependents and survivors of persons who are in active military service. |
|   | c.  | ​fund reproductive health care for members of both sexes. |
|   | d.  | ​require insurance companies to cover people with pre-existing medical conditions. |

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| *ANSWER:* | d |

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| 29. ​A voluntary process in which a professional organization recognizes a facility for demonstrating its ability to meet certain quality standards and criteria is called

|  |  |  |
| --- | --- | --- |
|   | a.  | ​licensure. |
|   | b.  | ​certification. |
|   | c.  | ​accreditation. |
|   | d.  | ​inspection. |

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| *ANSWER:* | c |

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| 30. ​Which of the following is true about a hospital’s participation in Medicare and Medicaid programs?

|  |  |  |
| --- | --- | --- |
|   | a.  | ​Many hospitals choose not to receive Medicare and Medicaid reimbursement. |
|   | b.  | ​Only CMS accredited hospitals are eligible to receive Medicare payments. |
|   | c.  | ​CMS does not perform hospital inspections. |
|   | d.  | ​CMS accreditation is mandatory for all hospitals in the U.S. |

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| *ANSWER:* | b |

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| 31. ​Managed care services are always paid for and regulated by the government.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

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| *ANSWER:* | False |

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| 32. ​Patients are discharged earlier from hospitals to reduce the cost of care.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

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| --- | --- |
| *ANSWER:* | True |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 33. ​Long-term care facilities provide services to individuals with stable chronic illnesses.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

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| --- | --- |
| *ANSWER:* | True |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 34. ​Rehabilitation is a service to help a patient regain abilities after illness.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

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| *ANSWER:* | True |

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| 35. ​The gynecological department of the hospital cares for newborn infants and their mothers.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | False |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 36. ​Health maintenance organizations are a type of insurance.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

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| --- | --- |
| *ANSWER:* | True |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 37. ​A hospital is an example of an acute care facility.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

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| --- | --- |
| *ANSWER:* | True |

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| 38. ​Individuals who receive care in their homes are called patients.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

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| --- | --- |
| *ANSWER:* | False |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 39. ​A pediatric hospital cares for children from birth to age 18.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

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| --- | --- |
| *ANSWER:* | True |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 40. ​The health care facility must hold a state certification, which permits it to conduct business.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | False |

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